



New London Public Utilities
120 Broad St
New London, CT
860-447-5222



Procedure to Install a New Water Service in *NEW LONDON*:

1. Get a yellow water service card, Application for the Water Service form, and a plumber's water works return from:
 - The City of New London Water Division Office at 120 Broad St. in New London, or
 - Downloaded from the Public Utilities page on the City of New London's website <http://www.ci.new-london.ct.us/>.
2. Complete the yellow service card by noting the service location on the top line, signing and dating it and providing your future billing address. You will need a street number in order to apply for water service.
3. Meet with your plumber to determine your water service size. (see attachment "Select Your Meter Size).
4. Give the plumber's water works return to your plumber. Your plumber will install the new service from your house to your property line and set up piping inside your building for a water meter. If the pipe is longer than 150 feet from the building to the street line, as laid, your plumber must install a meter pit at the street line off the road and driveway. When the service is done your plumber will fill out the plumber's return, sign it, and arrange for the work to be inspected by the New London Building Department. The form must be signed by the New London inspector.
5. Complete the Application for Service form, sign it, and forward the following completed forms to the City of New London Water office at 120 Broad Street in New London:
 - Application for Water Service
 - Plumber's Water Works Return form
 - Yellow Service Card
 - Check for the appropriate connection fee made payable to "The City of New London" The application will not be accepted unless all of the items above are included.
6. Once the application is accepted...
 - If your line is connected to a *pre-laid service in the street*:**
 - Flush the service to rid the line of stones and sand.
 - Visit or call the New London Water Division to schedule the meter installation and turn on the water.
 - For services requiring a *new pipe in the street*:**
 - Installation of the street portion of your service will be assigned to the field crew. New service installations are done in the order of receipt. Scheduled dates for installation are not given because weather and emergencies can cause delays. For new buildings and well transfers, it's best to schedule water service installation as early in the job as possible so as not to delay the certificate of occupancy or a closing.
 - After the line is installed, you or your plumber will flush the service to rid the line of stones and sand.
 - Visit or call New London Public Utilities to schedule the meter installation and turn on the water.

PLEASE NOTE:

- New multi-family, condominiums, and duplexes must have separate domestic services from the street to each unit.
- If you have been using well water, the well must be completely disconnected prior to the use of municipal water. Where wells remain live on the property, a RPZ backflow preventer must be installed on the municipal water line and the property will be subject to cross connection control as required by state law.



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SELECT YOUR WATER METER SIZE

DOMESTIC USE:

Meter Size	Maximum GPM	Initial Connection Fee		Quarterly Customer Facility Charge	
		Non-Res	Residential	New.London	Waterford
5/8"	20	\$3,545.36	\$3,545.36	\$10.65	\$13.17
3/4"	30	\$4,019.60	\$3,545.36	\$11.40	\$14.10
1"	50	\$5,118.88	\$3,545.36	\$14.44	\$17.87
1 1/2"	100	\$7,575.36	\$3,545.36	\$22.03	\$27.26
2"	160	\$13,258.96	\$3,545.36	\$31.15	\$38.55
3"	320/350*	\$19,637.28	\$3,545.36	\$48.63	\$60.15
4"	500/630*	\$32,226.48	\$3,545.36	\$72.19	\$89.29
6"	1000/1400*	\$58,951.36	\$3,545.36	\$127.64	\$157.90
8"	1600/2400*	\$90,983.36	\$3,545.36	\$192.99	\$238.71
10" or larger	5000+	\$120,210.48	\$3,545.36	\$278.83	\$344.91

*Turbine/Compound

EFFECTIVE: 7/01/2014

Meters larger than 2" must be provided and installed by the customer.

NOTE:

Most single family homes and small businesses will need only a 5/8" meter. Unusual water use such as lawn irrigation systems, Jacuzzis, more than 2 bathrooms, a long service, or low water pressure in your area may suggest a need for a larger meter. Larger minimum water bills are associated with larger meters.



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CONNECTION FEE SCHEDULE
FIRE SERVICES:

Residential Fire Services as Defined by NFPA 13 D ® (METERED)

Where no previous fire service has existed, the fee shall be based on the cost of the extra-sized meter. This fee is in addition to the domestic connection fee.

<u>Meter Size:</u>	<u>Fee:</u>
5/8"	\$0
3/4"	\$26
1"	\$74
1 1/2"	\$164
2"	\$281
3"	\$1211

EFFECTIVE: 12/29/1988

UNMETERED FIRE SERVICES:

The property owner shall pay for the entire cost of any fire service connection and he/she shall be solely responsible for its maintenance. A separate connection fee of \$3,545.36 shall be paid to the City in advance of connection.



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CONNECTION FEE SCHEDULE:

REACTIVATED SERVICES:

A reactivated service is for a new structure that is located on property where a structure which had previously received water from the city had been in existence, and it is *not necessary to change or install new service connections*.

Residential:

The connection fee for a new residential structure which is to be supplied from a reactivated service shall be the lesser of:

1. The residential connection fee, and
2. The actual cost of meters and appurtenances, plus the actual cost of installation, less the amount of any water connection fees paid previously for the water service.

Mixed Use (Residential and/or Non-Residential):

The connection fee for a new mixed use structure which is to be supplied from a reactivated service shall be the lesser of:

1. The mixed use connection fee, and
2. The actual cost of meters and appurtenances, plus the actual cost of installation, less the amount of any water connection fees paid previously for the water service.



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NEW LONDON PLUMBER'S WATER WORK RETURN

THIS IS TO CERTIFY THAT:

1. The water service pipe from the building served to the street line at

Address: _____

Owned by: _____

Was laid with a minimum cover of 4' – 6" on date of: _____.

2. The water service is for: Single family _____
 Two family _____ No. of units _____
 Multi-family _____ No. of units _____
 Condominium _____ No. of units _____
 Other (specify) _____ No. of units _____

3. The service was laid with a minimum of 4' – 6" and the service pipe is _____ "K" copper tubing with flared or compression fittings. (All water service pipes must be "K" copper tube or ductile iron and minimum service size is 3/4".)

4. In conformance with Connecticut's Public Health Code, the water service pipe from the building served to the street line is located 10 feet or more from any part of a sewage disposal system.

5. The water service pipe was laid into the building and the required two-valve meter setting has been installed. Provisions have been made for the connection of the service pipe to the building's system, complete with all necessary fittings.

6. No cross connections exist between the City system and any other existing source of supply. If there is a live well on the property, an RPZ is installed on the municipal water service.

7. The service has been connected into a pre-laid street connection. YES NO

8. A meter pit has been installed. (Where the length of pipe needed to reach from the street line to the place where the service line enters the building's foundation exceeds 150 feet, a meter pit must be placed at the street line at the owner's expense.) YES NO

Signed: _____
 Licensed Plumber

Class of	License	Expiration
License P- _____	Number _____	Date _____

NOTE: Plumber must hold one of the following classes of license and it must be appropriate for the type of work performed:

- P-1 Contractor's license unlimited
- P-3 Contractor's license limited to residential and light commercial
- P-7 Limited to work outside structure

8. A certificate of occupancy was issued for this building prior to 7/1/87. YES NO

Date of Inspection: _____ Signed: _____
 Building Official; Town of New London

WATER WORK ORDER NO. _____



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DATE: _____

APPLICATION FOR WATER SERVICE
CITY OF NEW LONDON, CONNECTICUT

1. Service Address: _____

2. Owner(s) full name(s): _____

3. Billing Address: _____ PHONE# _____

4. Type of water service requested:
 Domestic _____ Fire _____ Residential Combined Domestic/Fire _____

5. Size of water service requested (3/4" minimum). _____

6. Size of water meter requested (5/8" minimum). See "select your meter size." _____

7. Use for water service: Residential Commercial Industrial
 Institutional Governmental

8. If service is for residential use, please indicate type: Single family Two family
 Multi-family Condominium unit Other (specify) _____

9. Does the length of pipe need to reach from the street line to where the service line enters the building's foundation exceed 150 feet? _____ (If yes, a meter pit must be placed at owner's expense.)

10. Is there an existing city water service that served this property in the past? YES NO

11. If yes, do you intend to reuse this water service? YES NO

12. Is there a well on the property? YES NO

12. This building was built on or before 7/1/87? YES NO
 or a certificate of occupancy was issued on the date of: _____

The fee that is indicated on the attached fee schedule must accompany this form.

Signature: _____ PHONE # _____

Mailing Address: _____

Please return to: City of New London
 Water Department
 120 Broad St.
 New London, CT. 06320

NOTE: A separate application is required for each service connection.